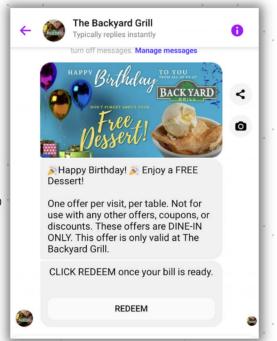
DATA ACQUISITION

FIRST & LAST NAME

CELL NUMBER

E-MAIL

BIRTH DAY



BIRTHDAY REMINDER

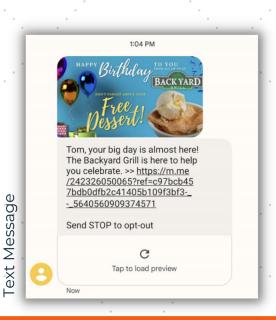
TEXT & EMAIL RETARGETING ADS

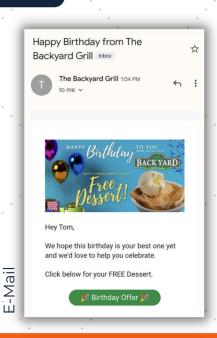
30 Days Out

TEXT 14 Days Out

PHONE CALL
7 Days Out

TEXTDay Of





Facebook Message





IN THIS TRAINING YOU'LL LEARN:



The importance of having a birthday program.



Your offer has to be GREAT! Not a coupon or discount, give them something FREE!



What data needs to be collected to have a successful birthday program



How to utilize your data to drive your customers into your restaurant on their birthday.

#1 MAKE SURE YOUR OFFER DOESN'T SUCK!

Give customers a gift: 100% FREE item NOT a coupon or discount









DATA YOU NEED TO COLLECT

FIRST & LAST NAME

Their Full Name

no one likes to be called "hey you"

PHONE NUMBER

Their Cell Number

text is the most intrusive way to connect and people typically open text messages

E-MAIL

BIRTH DAY NOTE

Not all customers will give all of the above information, however those that give all four are higher quality customer prospects.

FORMS OF CONTACT

Use both if they provide you the information.

EMAIL & TEXT

A small amount of money goes a long with retargeting ads.

RETARGETING ADS

Don't be scared to pick up the phone!

PHONE CALL





BIRTHDAY CONTACT SEQUENCE

TEXT & EMAIL RETARGETING ADS

30 Days Out

Send a text and email, start retargeting ads

TEXT MESSAGE

14 Days Out

Send a text reminding them of the offer

PHONE CALL

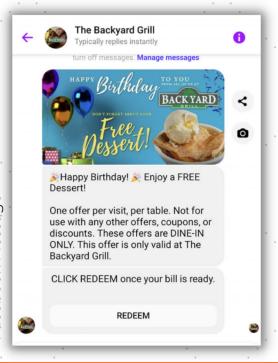
7 Days Out

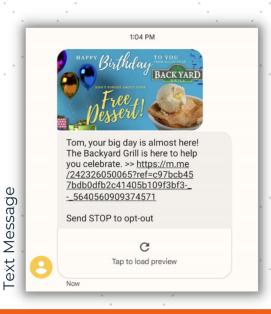
Call them! Remind them to come in for their FREE offer

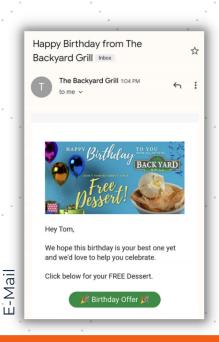
TEXT MESSAGE Day Of

NOTE

You must have a system in place to remove the customer from the sequence below if they redeem their offer before their actual birthday



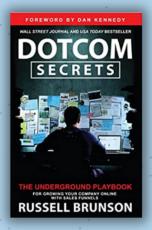








NOTES:



RECOMMENDED READING

Dotcom Secrets - Russell Brunson
The Underground Playbook for Growing
Your Company Online with Sales Funnels

Gym Launch Secrets - Alex Hormozi
The step-by-step guide for gym owners to learn
how to get more clients, how to make more per
client, and how to keep them for life.





